

## PrinterOn PrintWhere 3.8 Universal Print Driver Release Notes

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Version: 3.8BQ

### Product Changes and Enhancements

PrinterOn's PrintWhere Universal Driver is a unique and powerful software solution that enables any Windows based PC or laptop to print to any PrinterOn enabled Public, Education or Enterprise print device. PrintWhere eliminates tedious printer configuration and empowers users to discover and print to printers anywhere in the world using a simple and easy to use software solution.

This release of PrinterOn's PrintWhere Universal Driver is a significant update. This release introduces many new features and improvements bringing the power of PrinterOn's Hosted and Enterprise solutions together with the simplicity of the Windows File->Print workflow to which users are accustomed. Version 3.8 of PrintWhere introduces a new and improved user interface, advanced support for PrinterOn's Enterprise Solution, improved device support and many other important improvements.

The following are some of the enhancements and improvements that have been made in this version of the PrinterOn PrintWhere Universal Driver.

### Services and Integrations

- **NEW – PrinterOn Enterprise Support**  
PrintWhere fully supports the PrinterOn Enterprise Printing Solution. This version of PrintWhere introduces improved configuration and management of Enterprise print service discovery and Enterprise authentication integration using LDAP/Active Directory.
- **NEW – PrinterOn API for Print Management Integrators**  
PrinterOn is pleased to announce the introduction of PrinterOn's API for Print Management Integrators. This new API provided by PrinterOn leverages industry standard technologies to simplify the process of integrating and exchanging advanced job-tracking information with Print Management software providers. For more information contact PrinterOn.
- **New – Ricoh ELP-NX and Streamline NX Support**  
PrinterOn's solutions now support integrations with multiple print management and job routing solutions from Ricoh Corporation. PrinterOn empowers Ricoh customers to add cloud printing capabilities alongside features provided by Ricoh products such as Follow-Me printing, Privacy Code job release and advanced job tracking.
- **Improved – Print Job Owner Management**  
Significant improvements have been made to how PrintWhere delivers job owner information with print jobs. These improvements provide significant compatibility improvements with a wide range of 3<sup>rd</sup> party integrations. PrinterOn's solution provides seamless cloud integrations with dozens of print management solutions on the market from Equitrac to GoPrint and ITC to PaperCut.

## User Interface

- **NEW – Printer Discovery**  
PrintWhere 3.8 introduces a new Printer Discovery and Management tool. This assistant allows users to locate Public as well as Enterprise print locations. It leverages PrinterOn's LDAP/Active Directory and allows users to save frequently used printers.
- **NEW – Print Job Summary & Confirmation**  
PrintWhere 3.8 introduces a new, more detailed job summary interface. The new interface allows users to view more information about their print job, preview cover pages and more.
- **NEW – Print Options and Configuration**  
Print options are now better organized and accessible using a simple to use configuration interface.
- **Improved – Driver Configuration**  
A cleaner and more detailed interface has been introduced to review printer and print driver settings using the standard Windows print properties dialogs.
- **Improved – PayPal, Authentication & Billing Interface**  
PrinterOn supports many integrations developed by 3<sup>rd</sup> parties using PrinterOn's APIs. PrintWhere has introduced a new resizable interface to allow a more flexible user interface.

## Networking and Communication

- **NEW – NTLM/NTLMv2 Proxy Support**  
PrintWhere 3.8 introduces support for NTLM proxy authentication and improved support for many other proxy authentication technologies. Management tools are also improved.
- **Improved – Optimized Job Delivery**  
PrintWhere has been improved to more effectively select the most efficient and secure network path to deliver print jobs. PrintWhere will automatically select whether to directly push jobs to a local Print Delivery Station or use a Print Delivery Hub server to deliver jobs across disparate networks.
- **Improved – Service Status Monitoring**  
Improved checking and reporting of destination printer, Print Delivery Station or Print Delivery Hub servers.
- **Improved – Networking Performance**  
The network subsystem in PrintWhere has been updated to provide faster and more reliable network communication.

## Miscellaneous

- **Improved – Job Delivery Handling**

PrintWhere now better manages jobs waiting to be delivered to print locations that are unavailable. PrintWhere's Print Router ensures jobs are tracked and are properly cleaned up if the job cannot be delivered.

- **Improved – Reliability and Stability**

Significant improvements in reliability and stability in many areas including adding printers and updating printer details.

- **Improved – PrinterOn Account Management**

PrinterOn or system account information used in PrintWhere is now more easily accessed and modified with the PrinterOn Printer Selector or the Driver Configuration dialog.

- **Improved – Cover Pages**

PrintWhere now provides a simpler cover page than previous versions.

- **Improved – Help Information**

Updated and improved help is now more easily accessible within PrintWhere.

Please contact [support@printeron.com](mailto:support@printeron.com) if you have any questions.