

PrinterOn Enterprise 4.2.7 - Release Notes

Version 4.2.7

Product Changes and Enhancements

PrinterOn Enterprise 4.2.7 is a maintenance update that focuses on print performance improvements and fixes for specific customer issues.

This release supersedes the 4.2.6 release and should be used in all cases.

IMPORTANT NOTE: You can only upgrade to PrinterOn Enterprise 4.0+ from version 2.5.1 or higher. For upgrades from previous versions, please update your software to the latest version of 2.5.1.

PrinterOn STRONGLY recommends upgrading all servers to version 3.2.7 before upgrading to 4.2.7 for the best upgrade experience.

General Improvements and Resolved Issues:

The following section describes issues that have been resolved and other general improvements.

- **Fixed – PrintWhere deployment via Microsoft Intune** (CSOPWC-7014)
Because the Classic portal in the Intune interface is being phased out, the process outlined in the PrintWhere Administrator Guide for deploying PrintWhere to enrolled devices became obsolete. With this release, the guide was updated with the deployment steps for the latest version of the Intune portal.
- **Fixed – Web print: Passwords with certain special characters could not authenticate** (CSOBOB-1336)
An issue was discovered in which users trying to print using the Web Print portal were unable to authenticate if their password contained any of a specific set of special characters, even though these same users had no such issues authenticating when using other print workflows. This issue was attributed to these characters being incorrectly escaped in the web form. This issue has been fixed in this release.
- **Fixed – PrintWhere incorrectly identifying B&W Print Jobs as Color** (HPPKPL-3760)
There was an issue in previous versions of PrintWhere in which some black and white print jobs were being incorrectly identified as color. This error affected only documents produced from certain applications, which render black and white documents as RGB, causing them to be indistinguishable from color documents. This issue has been fixed in this release; PrintWhere is now able to successfully determine if a document's content is in fact black and white.
- **Fixed – Web Print portal printer search providing false results** (CSOBOB-1300)
When searching for printers in the Web Print portal, the interface was incorrectly considering search items as case-sensitive, leading to incorrect result sets being return. This issue has been fixed in this release.

- **Fixed – Issues with Users tab in Configuration Manager**

This release fixes several issues encountered when working in the Users tab of the Configuration Manager:

- **Unable to view more than 100 users in the Users tab** (CSOBOB-1353)
When adding users to the Users tab in PrinterOn Configuration Manager, the UI was displaying a maximum of 100 users. This issue has been fixed in this release.
- **All users are automatically assigned to a new group** (CSOSCPs-7834)
When adding a new group in the Users tab of Configuration Manager, the group was erroneously prepopulated with all the available users. This issue has been fixed in this release.

Known issues:

The following section describes known issues for this release of PrinterOn Enterprise.

- **Known issue – Issues printing Microsoft Office files using LibreOffice** (CSOPAS-4742)
There is a known issue when printing Microsoft Office files through LibreOffice. When you change the orientation from landscape to portrait, LibreOffice fails to rescale the document to fit the page. As a result, the content is split across pages. This issue only occurs using LibreOffice to print Microsoft Office files. When using Microsoft Office, the documents rescale correctly.

Deprecation notices:

The following section describes features for which PrinterOn will no longer provide support.

- **Deprecated – Support for 32-bit servers**
Excluding critical security updates, support for 32-bit servers was deprecated with the release of PrinterOn 4.2.4.
- **Deprecated – Support for 32-bit clients**
Effective July 1 2020, 32-bit clients will no longer be supported by PrinterOn.
- **Deprecated – Support for Print Delivery Station v2.6**
Effective April 1 2020, version 2.6 of the Print Delivery Station will no longer be supported by PrinterOn.
- **Deprecated – Support for IBM Domino server**
Effective April 1 2020, PrinterOn will no longer support the IBM Domino Email server.
- **Deprecated – Support for Generic PCL 6 Printer Driver**
Effective July 1 2020, PrinterOn will no longer support the Generic PCL 6 printer driver. It will be replaced by the GT PCL 6 printer driver.

NOTE: These release notes and previous versions may be found on the PrinterOn on website at <http://www.printeron.com/support/product-releases.html>

Installed Product Information

PrinterOn Enterprise 4.2.7 includes the following software:

- Central Print Services 4.2.7.2270
- PrintAnywhere Server 6.2.7.2009
- Print Delivery Gateway 4.2.7.2266
- Print Delivery Station 4.2.7.2456
- Print Delivery Hub 4.2.7.2456
- PrintWhere® 6.2.7.2128
- Sun Java Runtime Environment 1.8.2.01
- Tomcat 8.5.46

System Requirements:

- A dedicated physical server or virtual machine
- Intel compatible processor with 2GHz multi-core processor
- 4 GB RAM minimum (8 GB recommended)
- 60 GB (10 GB of free disk space for PrinterOn Server software and third-party applications)
- Windows Server 2012 including 2012 R2 with current patches installed (Datacenter and Standard Editions) or Windows Server 2016 (Datacenter and Standard Editions)

Please contact support@printeron.com if you have any questions.