

## PrinterOn Enterprise 5.0.1 - Release Notes

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Version 5.0.1

### Product Changes and Enhancements

PrinterOn Enterprise 5.0.1 focuses on 2 bug fixes as it relates to the PDS and PDH server editions where the number of copies being returned in the response was null and PDS/PDH Fix where the time sorting when selecting a document was incorrect.

This release supersedes the 5.0.0 release and should be used in all cases, except on 32-bit machines or where 32-bit components must be used. In those instances, 4.2.8 remains the latest release.

Release Date: 2022-10-24

### Versions:

Server Version - 5.0.1.4195

Central Print Services Version - 5.0.1.2633

PrintAnywhere Version - 7.0.1.2140

PrintWhere Version - 7.0.1.2283

Print Delivery Gateway Version - 5.0.1.2686

Print Delivery Station Version - 5.0.1.2926

Java Version - 16.0.1

### IMPORTANT NOTES:

- **This version of PrinterOn Enterprise is 64-bit only. No 32-bit version of this release of PrinterOn Enterprise will be built. If you need a 32-bit version of any of standalone PrinterOn components (PDS, PDH, PDG) you should download the 4.2.8 versions of the installers, which remain available from the printeron.com Download page.**
- **With the product moving to 64-bit only, the upgrade path has changed. You can only upgrade from PrinterOn Enterprise version 4.2.x, then to version 4.3.0, then 4.3.x.**
- **For upgrades from versions earlier than version 2.5.1, please update your software to the latest version of 2.5.1, then to version 3.0, then to version 4.2.8, which is the last 32-bit version available.**

### Product Changes and Enhancements:

- [NA](#)

### General Improvements and Resolved Issues:

The following section describes issues that have been resolved and other general improvements.

- [Fixed](#)
- **PDS/PDH API fix for the number of copies being returned in the response.**
- **PDS/PDH fix for the time sorting when selecting a document for release.**

## Known issues:

The following section describes known issues for this release of PrinterOn Enterprise.

- **Known issue – Issues printing Microsoft Office files using LibreOffice** (CSOPAS-4742)  
There is a known issue when printing some Microsoft Office files through LibreOffice. When you change the orientation from landscape to portrait, LibreOffice fails to rescale the document to fit the page. As a result, the content is split across pages. This issue only occurs using LibreOffice to print Microsoft Office files. When using Microsoft Office, the documents rescale correctly.
- **Known issue – Issues printing text files**  
There is a known issue when attempting to print text files. Because the default text-file rendering agent is a 32-bit component, it is not supported in PrinterOn Enterprise 4.3.0 and later. To print text files, open them in a third-party app, and print them from there.
- **Known issue – Issues using Email print workflow with IMAP**  
There is a known issue when attempting to using IMAP for the email print workflow. In some cases, PrinterOn may be unable to connect to the mail server, so the print job cannot be delivered to the printer. This issue is probably caused by one or more Tunnel adapter. To work around this issue, you can disable the following tunnel adapters using Microsoft's Device Manager:
  - Isatap tunnel adapter
  - Torero Tunneling Pseudo-Interface

## Deprecation notices:

The following section describes features for which PrinterOn will no longer provide support.

- **Deprecation Notice – Support for Apache OpenOffice**  
Excluding critical security updates, support for Apache OpenOffice was deprecated with the release of PrinterOn 4.3.
- **Deprecated – Support for 32-bit servers**  
Excluding critical security updates, support for 32-bit servers was deprecated with the release of PrinterOn 4.2.4.
- **End of Support – Support for 32-bit clients**  
Effective July 1 2020, 32-bit clients are no longer be supported.
- **End of Support – Support for Print Delivery Station v2.6**  
Effective April 1 2020, version 2.6 of the Print Delivery Station is no longer supported.
- **End of Support – Support for IBM Domino server**  
Effective April 1 2020, the IBM Domino Email server is no longer supported.
- **End of Support – Support for Generic PCL 6 Printer Driver**  
Effective July 1 2020, PrinterOn no longer supports the Generic PCL 6 printer driver. It is replaced by the GT PCL 6 printer driver.

NOTE: These release notes and previous versions may be found on the PrinterOn on website at <http://www.printeron.com/support/product-releases.html>.

## Installed Product Information

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### PrinterOn Enterprise 5.0.1 includes the following software:

- Central Print Services 4.3.9.2652
- PrintAnywhere Server 6.3.9.2139
- Print Delivery Gateway 4.3.9.2699
- Print Delivery Station 4.3.9.2942
- Print Delivery Hub 4.3.9.2942
- PrintWhere® 6.3.9.2278
- Sun Java Runtime Environment 16.0.1
- Tomcat 9.0.55

### System Requirements:

- A dedicated physical server or virtual machine
- Intel compatible processor with 2GHz multi-core processor
- 4 GB RAM minimum (8 GB recommended)
- 60 GB (10 GB of free disk space for PrinterOn Server software and third-party applications)
- Windows Server 2012 including 2012 R2 with current patches installed (Datacenter and Standard Editions), Windows Server 2016 (Datacenter and Standard Editions), or Windows Server 2019 (Datacenter and Standard Editions)

Please contact [support@printeron.com](mailto:support@printeron.com) if you have any questions.